

**SUNSHINE COMMUNITY  
HEALTH CENTER, INC.  
ANNUAL REPORT 2015**

*Building Health Communities in  
the Upper Susitna Valley*



## **From the Board of Directors President**

Sunshine Community Health Center has had a year of 'change' in leadership, providers and staff while continuing to provide the best care available to the community. In turn, the community has continued to give their support as patients, as well as, friends of Sunshine Community Health Center. The Board of Directors would like to thank you for giving us the time needed to make these changes and helping us to continue to do our best in serving you. We continue to work through issues that arise and will do our best to keep you apprised of our growth.

As volunteers in service to their respective communities, the mission is to assist in providing health care as a community health center through sometimes exhausting efforts.

Thank you again for your support.

*David Sutton*

## **From the Executive Director**

As 2015 is nearing its end, reflection upon the year shows our accomplishments within the Sunshine Community Health Center, as well as our surrounding communities.

Health Resources and Services Administration (HRSA) Service Area Competition (SAC) Grant was awarded for a three year project period. Through the hard work and team spirit of our staff we have met or exceeded all federal guidelines and requirements. Due to the dedication of our staff in providing whole person health at a high standard of quality we were awarded additional funds from HRSA for excellence. I want to thank our staff for the great care they provide to our communities.

During this last year we have added Physical Therapy, brought back the eye clinic, maintained the Men's clinic, Women's clinic, sports physicals and expanded dental services to our Willow location. The three year funding from HRSA will allow us to focus on community needs for expansion and specialty services while continuing to maintaining a high level of care.

Medicaid Expansion began September 1st, 2015 and our Patient Services Team continues to educate and assist our patients on the guidelines for Medicaid expansion. SCHC is a member of Alaska Primary Care Association (APCA) and has a board seat in this organization. APCA and its board members are working with the state on Medicaid expansion eligibility and Medicaid reform. CHC's in Alaska serve one in seven Alaskans and we are the main provider of those now eligible for Medicaid.

Our communities and their healthcare is very important to us at SCHC. Not only are they our patients, they are our friends and family. SCHC would like to thank those who came, near and far, to assist the Willow community during the tragic Sockeye Fire.

## **SCHC Leadership Team**

### **Melody West Executive Director**

Ms. West came to SCHC in the fall of 2010 working in the accounting department. Ms. West completed three years of biology pre-med curriculum and is currently enrolled in Alaska Pacific University to complete her degree in Business. Ms. West has 30 plus years' experience in business and business management. Ms. West's knowledge and work experience quickly promoted her within SCHC. In 2013, she became Operations Manager, rising quickly to Chief Operations Officer due to her excellent problem-solving skills and her ability to organize and motivate staff. She has significantly improved the quality of SCHC's patient support activities and is key in the necessary upgrading of the IT infrastructure, which includes the EMR, patient portal, electronic communication with collaborating providers, patient-center medical home accreditation which is underway and meaningful use.

Being both well-liked and respected by the staff of SCHC, she was promoted to Interim Executive Director. Ms. West's knowledge of the clinic, community and business quickly showed her ability to fill the position of Executive Director. Ms. West has lived in the Talkeetna area for seven years. Her dedication and leadership abilities are beneficial for providing support and stability to the clinic. Her focus is to continually enhance the accessibility, quality and delivery of patient-centered care to the area.

### **Valera Brickel Financial Director**

Ms. Brickel was born and raised in Alaska. She came to the Matanuska Susitna Valley as a teen and graduated from Palmer High School. In 1984 she began work in purchasing at Valley Hospital in Palmer a small nonprofit hospital. She continued with the hospital moving to a staff accountant position in 1989 experiencing the growth and merger with a for-profit corporation and construction of Mat Su Regional Medical Center. After 23 years of employment at the hospital, Ms. Brickel moved north to Talkeetna and joined the staff of Sunshine Community Health Center as an accountant in November 2007.

As chief staff accountant for SCHC she quickly became the "go to" person when questions arose during the implementation of the new

Practice Management System/Centricity EMR Program. Valera's attention to detail, tenacity in solving problems and keen knowledge of the fiscal operation made her the prime candidate for advancement when the CFO left in April 2009. In filling the role as Finance Director with payroll, accounting, and patient billing under her direction she has expanded her knowledge with both online and conference trainings.

She received a Hospital Accounting Certificate from Indiana University, Bloomington, Indiana. She has completed NWRPCA's CFO Skills series.

### **William Frantz** **Dental Director**

Raised in a small town south of Pittsburgh, Pennsylvania, Dr. Frantz attended Washington and Jefferson College, graduating in 1993 with a Bachelors' of Science in Biology. At the University of Pittsburgh, he attended the School of Dental Hygiene, receiving his R.D.H. in 1996, then continued his education to graduate with his Doctorate of Dental Medicine in 2000. He completed a post-graduate program in Esthetic Dentistry at the University of Buffalo in 2002. Dr. Frantz has maintained a fellowship status from the highly accredited International Congress of Oral *Implantologists* (ICOI) and *Misch* International Implant Institute since 2008.

Dr. Frantz's previous experience as a general dental practice owner and associate is a tremendous asset to SCHC in providing dental health education and care for the families in the community and surrounding areas.

### **Shelis Jorgensen** **Medical Director**

Shelis Jorgensen, DNP, ANP has worked at Sunshine Community Health Center for 12 years. In her time at Sunshine Clinic she has provided direct care to a diverse population of patients of all ages. In addition to this she has worked as an outreach coordinator, Director of Care Coordination, Quality Assurance Manager and now Medical Director. She also spent four years in pediatric and women's health private practice.

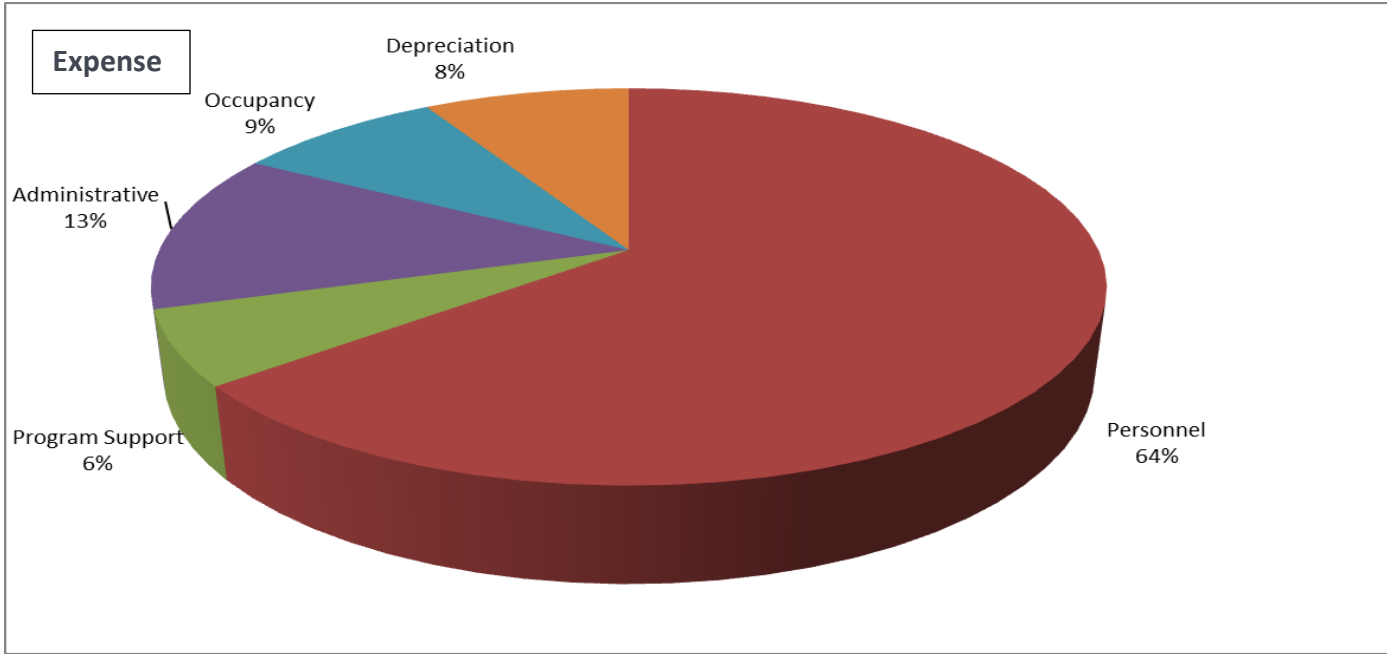
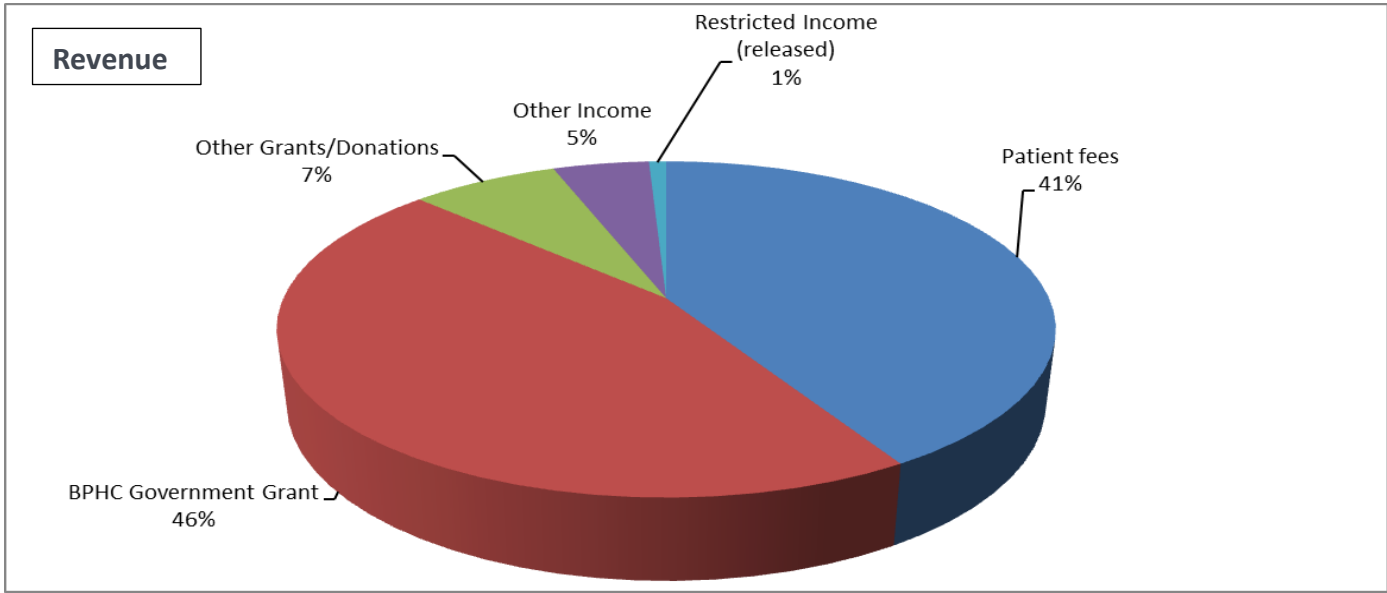
She has earned a BA degree in EPO biology from the University of Colorado (1995), received her Master's (family nurse practitioner) degree (2002), Nursing Doctorate degree (2000) and her Doctor of Nursing Practice (2015) from the University of Colorado Health Sciences Center in Denver.

In addition to education and work experience Dr. Jorgensen has volunteered on several non-profit boards (foundations, non-profit childcare), citizen advisory boards (Division of Natural Resources) and citizen review panels (quality oversight of child protective system in Alaska). She also has presented at several professional conferences and taught in a university setting.

Working and living in rural Talkeetna, Alaska, Dr. Jorgensen has become closely associated by profession, as well as, by friendships in the community.

**Stephanie Stanley-Harrell**  
**Human Resources Generalist**

Ms. Stanley-Harrell began working at Sunshine Community Health Center in July 2014 as the Human Resources Manager. She has been working in human resources roles since 1998 and received her Professional Human Resources Certification in February of 2014. She resides in Talkeetna, Alaska with her husband and their son, who currently attends Talkeetna Elementary. Stephanie enjoys the wonderful community and outdoor activities the location has to offer. She thoroughly enjoys helping others and feels that a health care setting is a great fit between her experience and the joy she receives from helping.



Operating Income: FY 2015		
Patient fees	1,738,117.00	41%
BPHC Government Grant	1,916,359.00	46%
Other Grants/Donations	308,197.00	7%
Other Income	200,690.00	5%
Restricted Income (released)	35,872.00	1%
	<b>4,199,235.00</b>	
Operating Expense: FY 2015		
Personnel	2,737,405.00	64%
Program Support	260,116.00	6%
Administrative	551,856.00	13%
Occupancy	360,406.00	8%
Depreciation	355,622.00	8%
	<b>4,265,405.00</b>	