



Sunshine Community Health Center is offering Telemedicine services through Zoom. You will be provided with an individual Meeting ID number that will connect you with your Sunshine Provider. If you have multiple appointments, you will be provided with a new Meeting ID for each appointment. Please make sure to join each meeting early, and use the new Meeting ID for each appointment.

This guide will walk you through the steps to connect to a Zoom meeting using a Windows Desktop or Windows Laptop. You will need a few items to make this work.

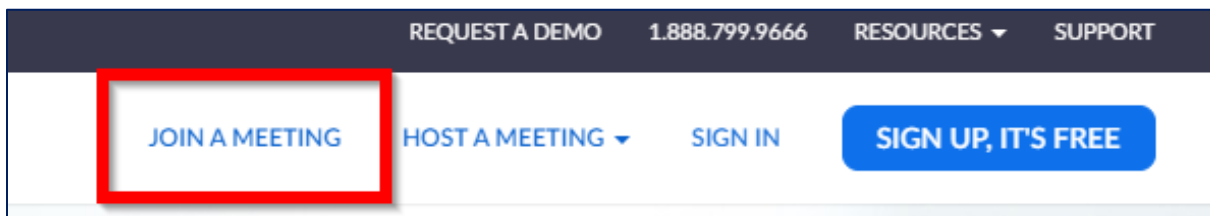
You will need a reliable internet connection. If you can stream Netflix or YouTube videos, Zoom should work well for you.

You will also need a webcam with a microphone and speakers. If you have a Laptop with a built in webcam, it will also have a microphone and speakers. If you have a desktop, you will need to have speakers as well as a webcam with a built in microphone

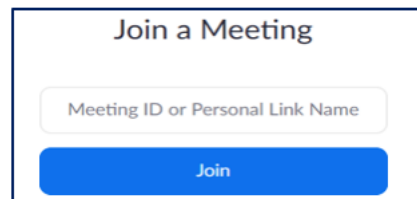
How to connect to your Zoom meeting:

First thing you will want to do is open a web browser (Internet Explorer, Chrome or Firefox) and go to the website zoom.us.

In the top right corner of this page click on “Join a Meeting.”



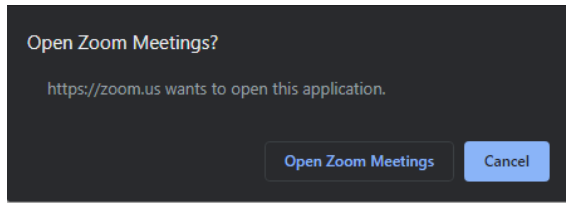
Now find your Meeting ID that was provided to you and type it into the blank space. Click Join.



How to Connect to Zoom Meetings

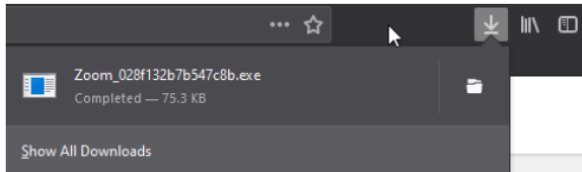
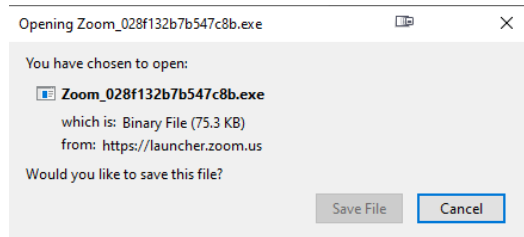


Windows - PC



If you are using Google Chrome, you will see a popup. Click on "Open Zoom Meetings"

If you are using the FireFox browser, when you click on Join it will start a download for Zoom. Click on Save File.



In the top right corner of Firefox click on the Download Icon and then click on the Zoom downloaded item.

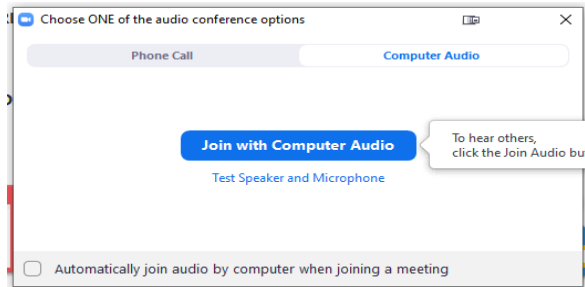
No matter which browser you are using, the next thing you will see is a space that asks you to enter your name. Please enter your name in this field. You will also see a box asking for the meeting password. Please enter the password that was provided with your Meeting ID. Then click the blue "Join Meeting" button.



How to Connect to Zoom Meetings



Windows - PC



You will now be asked how to connect to the Zoom audio. Click the blue button that says Join with Computer Audio.

You are now in the Zoom meeting. You may need to start your video so your provider can see you. To do this, move the mouse inside of the zoom window. In the lower left, you will see "Start Video" Click on this icon



If you joined early, you will be the only person in the meeting. This is OK. Please just wait in the meeting until your provider connects to you. You do not need to close the meeting and reopen it or do anything like that. That will only cause more problems. Once your provider connects, you will be able to see and hear them through your screen.