



Sunshine Community Health Center is offering Telemedicine services through Zoom. You will be provided with an individual Meeting ID number that will connect you with your Sunshine Provider. If you have multiple appointments, you will be provided with a new Meeting ID for each appointment. Please make sure to join each meeting early, and use the new Meeting ID for each appointment.

This guide will walk you through the steps to connect to a Zoom meeting using an Apple iPad or iPhone smartphone.

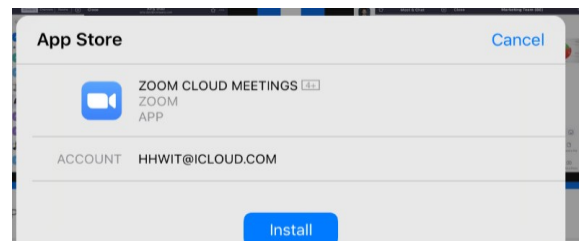
If you have WIFI at home, you may want to connect your phone to this before starting the meeting. Using Cellular service will use your data from your wireless carrier.

How to connect to your Zoom meeting:

First thing you will want to do is open the App Store to download apps. In the top search bar type “Zoom” and click the enter or search button. Look for the App called “Zoom Cloud Meetings” and click Install.



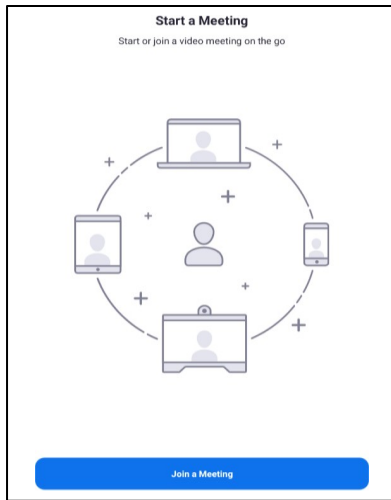
You might be prompted if you want to install. If you see this click “Install”. Wait for your install to complete.



How to Connect to Zoom Meetings

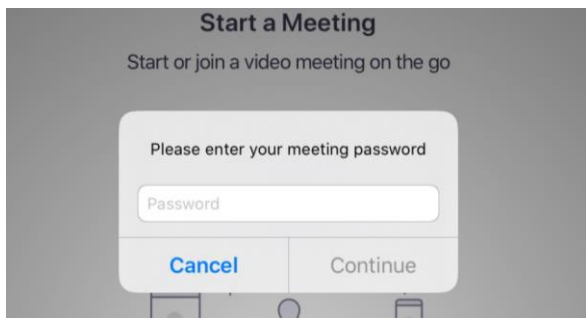
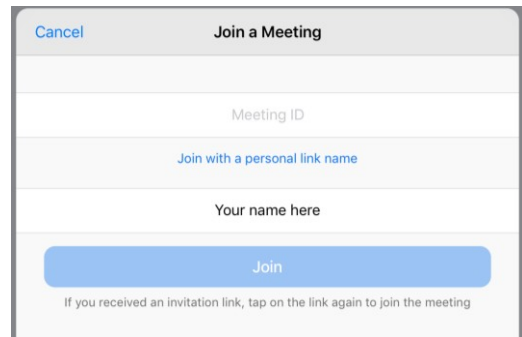


iPads or iPhones



Now close the App Store and look on your home screen for the blue Zoom Icon. Click on this to open the Zoom app. Once the App opens, click on the Join a Meeting button to join the meeting.

Now enter the Meeting ID that was provided to you and type your name into the "Name" field. Click the blue "Join Meeting" button.



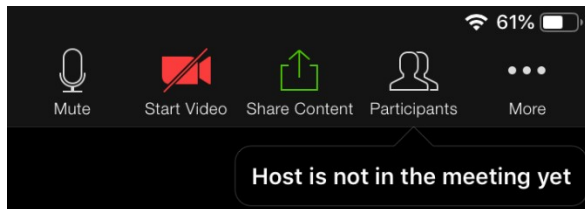
You will be asked to enter a password. Please enter the password that was provided with your Meeting ID.

How to Connect to Zoom Meetings



iPads or iPhones

You are now in the Zoom meeting. You may need to start your video so your provider can see you. To do this, click the Start Video button on the top right of the screen.



If you joined early, you will be the only person in the meeting. This is OK. Please just wait in the meeting until your provider connects to you. You do not need to close the meeting and reopen it or do anything like that. That will only cause more problems. Once your provider connects, you will be able to see and hear them through your screen.

If you are joining more than one meeting, you will not need to download the App each time. If you leave the App installed on your phone, you will be able to start the App, Type in your new meeting ID, and it will connect you.